

## COURTESY TRANSFER - CONDITIONS OF SERVICE

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- ✓ Your booking must have been made directly with the hotel (through the website or the reservations centre)
- ✓ For stays of a minimum of 5 days
- ✓ Subject to prior request at the hotel reception or reservations department and subsequent confirmation by the hotel
- ✓ Pick-up/drop-off points:
  - The train stations of Tarragona, Salou, PortAventura and Reus and the AVE Tarragona Camp
  - Salou bus station
  - Reus airport

**Once you have received confirmation from the hotel reception that the transfer service is available, you should do the following:**

- ✓ Provide the reception with the following information: pick-up point, expected time of arrival, number of persons (specify how many adults and children), number of suitcases (only one suitcase per person can be accepted), flight/train/bus number, flight/train/bus point of origin.
- ✓ Advise at least one day in advance of any possible changes to your arrival/departure times.
- ✓ Our vehicles cannot park for more than five minutes in front of the station/airport. Therefore, we ask you to **telephone the driver** to come and pick you up **once you have reached your destination and collected your suitcases** (Tel: (+34) 977.350.048).
- ✓ Your return transfer must be confirmed with reception at least 24 hours in advance.



✓

## PICK-UP POINTS:

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### Reus Airport:



**Train Station - AVE Camp de Tarragona:**



**Salou Train Station:**



**Salou Central Bus Station:**

